



# Punjab Government Gazette

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## PART I

### Punjab Government Notifications and Orders

#### GOVERNMENT OF PUNJAB

DEPARTMENT OF GOVERNANCE REFORMS & PUBLIC GRIEVANCES  
(GOVERNANCE REFORMS-2 BRANCH)

#### NOTIFICATION

The 13th August, 2024

**No. GR2-TADP/2/2019-PCS-GR2-DGR-Punjab/121.**-In continuation of the previous notifications issued, the Governor of Punjab is pleased to notify new services / amend public services, designated officers, appellate authorities and stipulated time-limits for the purpose of Section 3 of the Punjab Transparency and Accountability in Delivery of Public Service Act, 2018 as detailed below:

#### Department of Water Resources

Sr. No.	Name of Service	Given Time Limit (Working Days)	Designated Officer	Appellate Authority
1	Canal Water Usage For Purposes Other Than Irrigation	17	Chief Engineer/ Canals	Principal Secretary, Department of Water Resources, Punjab

#### NOTE:

- a. In case services are sought through Sewa Kendras, an additional period of two days would be added to the above said given time limit and in such cases the Designated Officer and the In-charge of the Sewa Kendras, as the case may be, would be jointly and severally responsible for the delivery of such service.
- b. The time fixed for delivery of services would start from the expiry of notice period, wherever prescribed under the Act/ Rules.
- c. For all purposes with regard to the implementation of the Punjab Transparency and Accountability in Delivery of Public Service Act, 2018, the Additional Deputy Commissioner (General) of the concerned district shall be the Nodal Officer in the district for all the departments whose services are notified under the Act ibid.
- d. The Special Secretary/Additional Secretary/Joint Secretary of the concerned department, as the case

may be, shall be the Nodal Officer of the respective departments at the State Headquarter.

- e. The Government fee of public services, as notified by the concerned department, shall be applicable.
- f. This issues with the approval of competent authority.

**AJOY SHARMA, IAS**

Chandigarh,  
The 12th August, 2024

Principal Secretary to  
Government of Punjab

*3284/I-2025/Pb. Govt. Press, S.A.S. Nagar*